



New Pro Line Catalog Now Available!

Tower Industries would like to introduce a new catalog available featuring Pro Line Floor Care Products! The catalog includes Floor Finishes, Strippers, Soaps, Floor Pads and Propane Buffers. Also included are comparison charts indicating suggested uses for the different products. There is even a chart that cross references our competitor's floor finishes to Pro Line Floor Finishes.

We wanted to produce a catalog that would be a useful resource for our customers. For that reason you will find informative articles discussing how to strip a floor and the chemical makeup of floor finish. You will also find specific information on each of our products.

If you would like a copy of the new "Pro Line Floor Care Products and Equipment" catalog just request one from our customer service department.

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Our Telephone System At Tower

To assist our customers and increase our efficiency in serving you, we have installed a new phone system. Each Tower Employee now has an extension number so you can dial right to their desk or you can press zero to go to the operator. To assist you in navigating the phone system here is each employee and their extension.

To reach the operator	press 0
To place an order in voice mail	press 1
To reach customer service	press 2
Name	Department Extension
Gary	Customer Service 102
Steve	Customer Service 106
Micah	Customer Service 107
Shannon	Accounting/Operator 100
Aaron	Purchasing 103
Paul	Service/Repair 104
Glen	Delivery 105

Improved Power Strip

Pro Line strippers have been considered the best of strippers for many years. Pro Line Strip Off is our workhorse of strippers. Being a “no-rinse” stripper it leaves no elevated pH once the floor has dried and yet Strip Off is a powerful stripper that keeps working as long as it is wet. Pro Line Rescue is a high pH stripper designed for extreme stripping condition. It can be used to “spike” Strip Off if necessary.

We are pleased to announce that Power Strip has now been reformulated to give it the long working characteristic of Strip Off with a higher pH to facilitate the removal of sealers and other floor finishes that require the higher alkalinity for removal.

“We are pleased to announce that Power Strip has now been reformulated to give it the long working characteristic of Strip Off ...”

Stripper	Active Ingredient/s	Dilution Ratios	pH	pH at 1%	Comments
Strip Off	Ethylene Glycol	1:1 - 1:5 or 25-128 oz/gal of water	10.5-11.5	10.1	Excellent stripper for regular use. Provides maximum performance with minimal effort. Will not leave a residue that requires rinsing.
Power Strip	Ethylene Glycol and Potassium Hydroxide	1:5 - 1:10 or 12-25 oz/gal of water	12.5	10.8	An aggressive high power stripper for floor finishes that require a higher alkaline stripper. Requires rinsing and/or neutralizing.
Rescue	Sodium Hydroxide	1:10 - 1:30 or 4-12 oz/gal of water	13.5		An extremely powerful stripper for use on the toughest of floors. Highly caustic formula. Requires neutralizing and rinsing.

If you are stripping only Pro Line floor finishes or are removing a product you know does not require a higher pH then Strip Off will do the trick, and do it well. If you don't know what floor finish is on the floor then we recommend Power Strip. Of course for those nasty jobs we still recommend Rescue.

New Citrus Degreaser

We have added a new and exciting product to the Pro Line family, Citrus Degreaser. This product is a natural solvent with amazing cleaning properties. It can be used to remove tar, asphalt, rubber and adhesives from many floor surfaces. It is also an exceptional degreaser. Formulated especially for our industry it can be diluted with water if needed.

Citrus Degreaser is especially suited for removing permanent sealers from concrete floors. In industrial applications this product can't be beat!

“This product is a natural solvent with amazing cleaning properties.”

Rental Equipment Available

Tower Industries has chosen to expand its offering of rental equipment to our local customers. We now rent on a daily, weekly or monthly basis a variety of floor care equipment. Need an extra autoscrubber while yours is being serviced? How about a stripping machine for the upcoming stripping season? Have a large carpet cleaning job that would go a lot faster with an extra extractor or two?

Enclosed is our new Rental Equipment brochure for our local customers with a complete list of offerings and pricing. You can transport the equipment or we can do it for you, whichever makes your life easier.



Address Correction Requested



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Tower Industries, Inc.

Closure Schedule for 2001

Please be advised that Tower will be closed on the following dates in 2001:

January 1

May 28

July 4

September 3

November 22 & 23

December 24 & 25

December 31